

This is to certify that

Alexandre Luiz Lorena

Has achieved the

**ITIL[®] Foundation Certificate in
IT Service Management**

Effective from **20 Mar 2019**

Expiry date **N/A**

Certificate number **GR750541684AL**

Candidate number **9980024246391336**



Mark Basham, CEO, AXELOS



Panoraia Theleriti, Certification Qualifier, PeopleCert

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